Quality

Environment

Health & Safety
I have lived in the Middle East since 1973, working in senior Management & Quality Control positions and started my own business in Kuwait during 1988. Needless to say in 1990 with the invasion of Kuwait I swiftly relocated to Dubai to a new life and business direction.

I started EPSCO (Environment Protection Services Co. LLC) in 1995 from very humble beginnings with friends, colleagues and employees a strong common belief in quality & Value for Money. EPSCO has enjoyed remarkable growth over the years from its rise from a small IAQ based company to a multinational engineering, water treatment, fire and flood restoration, asbestos abatement and a dynamic Indoor Air Quality and Indoor Environment Quality based facilities management group of companies.

Now the New Dawn of the Service Industry is approaching with many exciting areas of business development taking place. EPSCO has gradually expanded into 12 countries on three continents. EPSCO LLC was the first company not only in the UAE but the entire Middle East to have achieved ISO certification for a joint 9000, 14000 and 18000 systems. EPSCO group is providing a new meaning of Quality Service whilst ensuring the best value for the customer along with environmental awareness and safety. We will continue to develop business to the greatest heights by identifying, hiring and retaining the most capable people in the industry and in return give them the opportunity to enhance their skills by training them to the highest level. The reputation of EPSCO as an industry leader has continued to attract talented professionals each year and we reward them by offering those challenging roles and a rewarding future. Traditional ethics, modern technology and futuristic vision are our ethos.

Signature
KELVIN BRUCE
Founder
VISION, MISSION AND VALUES

Vision:
Our aim is to be an organization of excellence, dedicated to improving quality of life by helping people maintain clean, safe, energy efficient and sustainable environment.

Mission:
To fulfill our vision we create an organizational environment where employees discover their full potential and achieve satisfaction in providing the highest level of customer service through innovation, technology integration and adherence to international standards and regulations.

Values:

- **Partnership**: Alone we cannot be the best
- **Quality**: Excellence through Quality. Everything we do, we do well, for we believe our actions lead to satisfaction.
- **Leadership**: The spirit of leadership brings out the best.
- **Accountability**: To be conscious and conscientious
- **Relationships**: TEAM (Together Everyone Achieves More)
Nayef Abou Chahine  
Branch Manager (EPSCO Abu Dhabi)  
Nayef joined Epsco in Abu Dhabi in 2001 and was part of the start up team. He holds a Bachelor's degree in Petroleum Engineering from Middle East Technical University in Turkey. He is a certified ASCS, ACS, CVI (Certified Ventilation Inspector) from NADCA – Washington, He has attended various other trainings and is responsible for building international business relationship with in GCC & outside.

Gopi Menon  
Regional Manager  
Gopi Menon has been with EPSCO since 1999. He is a Certified Ventilation Inspector (CVI) and ASCS from NADCA – Washington. He is also a trained auditor for ISO 9001, ISO 14001 and OHSAS 18001.

Gregg Flynn  
Projects Manager  
Gregg Flynn joined EPSCO as a Project Manager in 2004. He is a US National Asbestos and Environmental Training Institute (NAETI) certified Asbestos Contractor/Supervisor. He is also trained in Water Damage Restoration by the US Institute of Inspection Cleaning and Restoration Certification (IICRC). Gregg has managed Asbestos projects throughout Africa, Asia and the Middle East.

Royesten Gomes  
Group Sales Manager  
Royesten Gomes has more than 20 years of sales management experience. Since completing his graduation from Bangalore he has worked with companies like Bata, Proline in India and joined EPSCO in 1999. He has obtained industrial training in USA and is also an accredited Restorer. Some of the specialized trainings he has attained are ASCS, CVI, CRT, WDR etc.

Colin Winning  
Vice President (Projects)  
Has been with EPSCO since 2002. US Occupational Safety and Health Administration (OSHA) certified Outreach trainer. Responsible for internal and external Health and Safety training. US National Asbestos and Environmental Training Institute (NAETI) certified Asbestos Inspector, Contractor, Supervisor and Project Designer, also a certified asbestos trainer. Responsible for local, and international asbestos projects and training.

George Thomas  
Vice President  
Joined the company in 1999, holds a double Master’s in Economics (MA) and Business Administration (MBA). He has a rich experience of 20 years in Finance, HR and overall business management. He is also a lead auditor for ISO 9001, ISO 14001 and OHSAS 18001.

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CORPORATE MEMBERSHIPS & STAFF CERTIFICATIONS

Our commitment to develop dynamically with technology and science to serve as a conduit for information exchange and promote consumer, worker and environmental protection awareness in cooperation with all industry partners has lead to memberships of various International Associations related to the industry.

In response to the need for quality assurance, increased education and recognition of professional achievement within the industry our staff and technician attend annual conventions, year-around specialised training programs, and accreditation and certification programs that provide our staff with opportunities to increase their technical knowledge and competence. When purchasing products or services from us our customers are assured that their requirements and needs will be addressed by knowledgeable professionals.

NADCA
National Air Duct Cleaners Association
NADCA was formed in 1989 as a non-profit association representing qualified companies engaged in the assessment, cleaning and restoration of HVAC systems and to assist its members in providing high quality service to their customers. Its mission is to promote source removal as the only acceptable method of cleaning and to establish industry standards for the association. EPSCO has a NADCA certified trainer on staff and trains all technicians to provide certified staff in all branches of EPSCO. Kelvin Bruce has been the Regional Coordinator of NADCA in the Middle East since 2005 and organised the First International two day conferences in Dubai in 2005 and 2006 for Indoor Environments and Building Commissioning.

IAQA
Indoor Air Quality Association Inc.
The Indoor Air Quality Association was established in 1995 to promote uniform standards, procedures and protocols in the Indoor Air Quality Industry. As of January 2006, IAQA has a total of 5,566 members globally. Current members come from a diverse range of professions and trades including Environmental Consultants, HVAC Engineers, Design Engineers, Restorers and Remediators, Industrial Hygienists, Building & Facilities Managers, Attorneys and many others related to the industry. EPSCO has been a member since 1999 and has a Certified Indoor Environmentalist and Mould Specialist on staff.

RIA
Restoration Industry Association
RIA, previously known as Association of Specialist in Cleaning & Restoration (ASCR), is a professional association comprising more than 1300 member organisations around the world and representing about 20,000 cleaning and restoration professionals. RIA members have access to the greatest collection of expertise in the business. EPSCO has been a member since 1998 and has the only Certified Restorer in the Middle East region able to deal with any fire or flood related restoration projects.

MIA
Marble Institute of America
The Mission of the Marble Institute of America is to promote the use of natural stone and be the world’s most authoritative natural stone information resource. EPSCO is a member of MIA since 2006.

AMIAQ
American Indoor Air Quality Council
The American Indoor Air Quality Council promotes awareness, education and certification in the field of indoor AIR QUALITY. Their mission is to establish credible certifications that provide value to members, their clients and public. EPSCO have been members since 2003.

IICRC
Institute of Inspection, Cleaning and Restoration Certification
The IIIRC is a non-profit certification body founded in 1972 to establish and monitor educational programs and standards for the inspection, cleaning and restoration service industries. EPSCO has many staff certified for Carpet Cleaning, Upholstery & Fabric Cleaning, Carpet re-installation and repair and Flood Cleanup.
ASHRAE
American Society of Heating, Refrigeration and Air-conditioning Engineers
ASHRAE, founded in 1984, is an international organisation with 50,000 members. ASHRAE fulfils its mission of advancing heating, ventilation, air-conditioning and refrigeration to serve humanity and promote a sustainable world through research, standards writing, publishing and continuing education. EPSCO has one individual member.

NAFA
National Air Filtration Association
The mission of NAFA is to conduct education and certification programs for members and end-user personnel, to provide forums for the exchange of information about technical standards, government regulations, and product information to educate end-users about the importance of air filtration and NAFA certifications to certify air filtration products to set field performance standards for products and to explore ways to increase business for NAFA members. EPSCO has been a member since 2005 and has one certified Air Filter Technician.

NAETI
National Asbestos & Environmental Training Institute
NAETI is one of the longest established environmental and technical training companies originally dedicated to asbestos abatement and management training. NAETI curriculum has now evolved and not only covers asbestos related areas but also other safety and environmental issues. EPSCO has two NAETI certified trainers who regularly train staff internally and externally to USEPA and AHERA standards.

BDMA
British Damage Management Association
The BDMA is committed to raising industry standards, providing accreditation for professional practitioners and facilitating recognition of specialist services in the recovery and restoration sector. EPSCO has two Senior Technicians on staff.
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